

# Application for Utility Services



Office Use Only	
Account Number	
Deposit Amount	
Connect Date	
<u>Notes:</u>	

**Please Print**

Primary Account Name:		DL#
Primary Phone:	Work Phone:	Email:
Secondary Account Name:		Phone:
Service Address:		
Billing Address:		
Alternate Contact (non resident):		Phone:

**Employment Information**

Employer:	Term:
Address:	Phone:
Position:	

**For Renters Only**

Landlord Name:	Phone:
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**Customer Acknowledgment**

I hereby agree with the following conditions:

- To abide by all orders, rules and regulations adopted by the City of Wolfe City, governing the furnishings of water, sewer and garbage which are now in effect or hereafter which may be passed or adopted by the City.
- To pay the fees/charges and month service bill for water/sewer/garbage services (where applicable)
- It is my responsibility to know I should receive a monthly bill by the 10<sup>th</sup> of each month. Bills are mailed no later than the last day of the previous month. Printed bills are delivered to the USPS at which point it becomes the responsibility of the UPSP to deliver the water bills. (The City of Wolfe City is not liable for lost bills in the mail)
- The deposit paid by me is for the payment of any outstanding fees, charges owed by me to the city at the termination of service. If a balance remains in the amount of credit the City will have up to 30 days to issue a refund check to the forwarding address.
- The city is not liable for damages from bursting or leaking of any pipes on the customer's side of the water meter.
- If I default in any of the above agreements, or if I do not provide payment during each month for utility services furnished to me or violate the orders, rules and regulations of the City of Wolfe City. I will not hold the City liable for the disconnection of said service by the City upon the occurrence or any of the contingencies
- Where payment in full is not timely received by the city for services rendered, I agree to be responsible for all outstanding fees, additional past due charges, penalties, collection agency fees, attorney fees, court cost, and any interest on such sums allowed by law.
- Payment in full is due by the 15<sup>th</sup> of each month. On the 16<sup>th</sup> a 10% late fee will be applied to the outstanding balance. IF payment is not received in full by MIDNIGHT of the 25<sup>th</sup>, an administrative fee of \$70.00 for Non-Payment will be applied and the services will be subject disconnect on the 26<sup>th</sup> or the next business day if it falls on a holiday or weekend day. \$200.00 will be applied for all after business hours re-connect requests.**

I hereby certify that the information on this application is true and correct and authorize The City of Wolfe City to investigate the information furnished by me.

Signature of Applicant:	Date:
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Service Address:

**CITY OF WOLFE CITY: SERVICE AGREEMENT**

- I. PURPOSE- The City of Wolfe city is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure public health and welfare. Each customer must sign this agreement before the City of Wolfe City begins service. In addition, when service to an existing connection has been suspended or terminated, the water system will not establish service unless it has a signed copy of this agreement.
- II. RESTRICTIONS. The following unacceptable practices are prohibited by state regulations:
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an airgap or an appropriate back-flow prevention device.
  - B. No cross-contamination between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection the installation of an airgap or a reduced pressure-zone back flow prevention device.
  - C. No connection which allows water to be returned to the public drinking water supply is permitted.
  - D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
  - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. SERVICE AGREEMENT-
- The following are the terms of the service agreement between the City of Wolfe City and \_\_\_\_\_
- A. The water system will maintain a copy of this agreement as long as the customer and / or the premises are connected to the water system.
  - B. The customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service, when there is reason to believe that cross-connection or other potential contamination hazards exist or any major changes to the water distribution. The inspections shall be conducted during the water system's normal business hours.
  - C. The water system shall notify the customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.
  - D. The customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on customer's premises.
  - E. The customer shall bear all costs to properly install and maintain any back-flow prevention device required by the water system. Copies of all testing and maintenance records shall be provided to the water system.
- IV. ENFORCEMENT- If the customer fails to comply with the terms of the service agreement, the water system shall either terminate services or properly install, test and maintain an appropriate back-flow prevention device at the service connection. The customer shall bear all costs associated with the enforcement of this agreement.

Customer Signature

Date

**GARBAGE PICK UP IS ON WEDNESDAYS**

Please have trash out by 6:30 a.m.

The customer must provide their own trash receptacle

Call city hall for bulk pick up items

CITY OF WOLFE CITY  
FEE ACKNOWLEDGMENT

I have received a copy of the water department fee schedule for The City of Wolfe City, which I understand and agree.

Service Address

Signature	Date
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Received By: \_\_\_\_\_